

ABSTRACT

A method of real-time communication between a plurality of users each with respective communication devices having associated displays, the method comprising the steps of providing each of the plurality of users with collaboration initiation software at their communication devices and allowing at least first and second users to connect to at least one communication network by logging in at their respective communication devices. Further, the method comprises maintaining service records for at least the first and second logged in users, the service records including user identification information and an associated location where each user is logged in no matter where they are located. A display of a user identifier for at least the second user on the display of at least a first user's communication device is caused, thereby allowing the user to select the displayed second user's identifier and retrieve necessary addressing information of the second user so that a connection between the first and second users can be established, thereby enabling real-time communication displayed on the display of the first and second users.